



April 8<sup>th</sup> 2020

Dear Parents and Carers,

The move to a remote learning mode over the last weeks of Term 1, a totally unforeseen challenge, has been achieved remarkably well. We are deeply grateful to the teachers for their dedication and devotion to our students in the quality and quantity of learning materials that are being provided. We are equally grateful to you for the overwhelming good will and support you have shown to our teachers as we moved into this new mode of delivery.

Glennaeon Learning Online (GLO) has been an excellent platform for online delivery of lesson material and classes from Kindergarten to Year 12, complemented by some direct delivery of learning materials to households. We will be surveying families over the non-term time to gain feedback. The insights gained from this feedback will inform the planning we have already commenced for Term 2 to ensure the learning of each Glennaeon student continues to grow in quality and depth.

The School Council and Executive have been working intensely to plan our response to the obvious financial impact that COVID-19 will have on the school. Planning has been difficult due to many unknowns and the cumulative adjustments in government response to the economy.

There are families in the school who are in financial distress and we have a commitment to do whatever we can to assist them. We would like to ensure that no student leaves Glennaeon due to the financial impact caused by COVID-19. Changing schools at this difficult time is a pastoral care issue as well as a financial one. You have shown commitment to Glennaeon by enrolling your children, and we wish to show our commitment to you.

At the same time there are financial constraints on our response due to the fixed costs in running the school which remain largely unchanged, even though we have moved to a remote learning mode of delivery.

We are working on a number of strategies to address this commitment. If you believe you will have financial issues over the next six months which will have an impact on your capacity to pay fees, we ask that you complete and return the attached form by COB Tuesday April 14<sup>th</sup>. This timing will enable us to consider requests for assistance before the direct debit at the end of April.

In considering requests, we will be balancing our financial capacity with understanding and compassion. All requests will be treated in strictest confidence.

With regard to the Activity Fee, Outdoor Education trips have been cancelled for Term 2 but at the moment our staff are ready to undertake all cancelled trips at a later point in the year. There will be a refund for any trips that do not occur.

This is a difficult time for everyone. Our School Chaplain Lisa Devine is available for a supporting conversation for any parent or student who would like to reach out to her. Please feel free to contact Lisa on 0401 367 808.

Yours,



Andrew Hill  
Head of School



Lee Hill  
Chair, Glenaeon School Council